

Creative Collab Courses

Terms and conditions

Holiday Camps/Workshops

Classes

Classes take place at the selected venue as stated on the website (www.creative-collab.io). Students enrol according to the length of camp/workshop at each venue as well as any other criteria, including fees, etc, as specified by the venue.

Fees

Fees must be paid in full before the first class the student attends. All payments are non-refundable. Neither make-up classes nor refunds will be available for students who absent themselves from camps/workshops.

Payment method:

Transfer amount to:

Bank: HSBC | **Account name:** Creative Collab Limited | **Account no:** 841-748130-838 | **FPS ID (mobile number): 9172 7797**

WhatsApp 9172 7797 or email hello@creative-collab.io the deposit slip stating the student's full name.

Inclement weather and other enforced closures

When typhoon and rain signals are raised, please refer to each venue's policy on whether classes will go ahead or not. **Latest announcements will be posted at www.creative-collab.io.** For other enforced closures, eg due to government directives, please also see announcements on the website.

Regular Courses

Classes

Classes take place at the selected venue as stated on the website (www.creative-collab.io). Students enrol according to the length of term at each venue as well as any other criteria, including fees, make-up class policy, etc, as specified by the venue.

Fees

Fees must be paid in full before the first class the student attends.

Payment method:

Please transfer total amount to:

Bank: HSBC | **Account name:** Creative Collab Limited | **Account no:** 841-748130-838 | **FPS ID (Mobile Number): 9172 7797**

WhatsApp 9172 7797 / email hello@creative-collab.io the deposit slip stating the student's full name.

Make-up classes

Make-up classes may be arranged for missed classes (up to a maximum of 2 per term). Parents must inform administration at least 12 hours in advance of the missed class. We cannot guarantee that the student will attend the make-up class at the same venue or that it will cover specific content missed.

Credits

If there are any dates in a term that students will not be able to attend, and if parents inform our administration in advance of the beginning of the term, a maximum of 2 credits will be allocated to the student's account and taken into consideration as credits in the total fees calculation. Where credits have been allocated, no further make-up classes are available for the missed classes.

Uniform

All students are required to purchase and wear Creative Collab uniform, including T-shirt, leggings, and dance shoes, when attending all classes. This creates a sense of teamwork as well as facilitates effective movement and technical skills.

Productions and events

Students who participate in productions, events, festivals, and exams outside of their regular class time may be required to pay an additional fee for these activities, as well as for items such as costumes and props. These events are optional and subject to separate enrolment. Please note that once a student is enrolled, your child becomes an important part of the cast, and we cannot provide refunds for production/exam/festival fees for any reason.

Inclement Weather and Other Enforced Closures

For typhoon and rain signals, parents should check the policies for each venue listed below to see if classes will go ahead. If you cannot locate your campus, please WhatsApp us on +852 9172 7797 or contact the school. No refunds, credits, or make-up lessons will be offered for classes cancelled due to inclement weather or enforced closures by the government or circumstances beyond Creative Collab's control.

Campus	Arrangements
American School Hong Kong (ASHK)	Please refer to https://www.ashk.edu.hk/school-life/inclement-weather-procedures
Acorn Playhouse	<ul style="list-style-type: none">• Classes will continue for Typhoon Warning Signal Nos. 1 and 3; and Amber and Red Rainstorm Warnings• Sessions will be suspended if a Black Rainstorm Warning, Typhoon Signal No. 8 or above, or a Red Rainstorm Warning combined with Typhoon Signal No. 3 is in effect two hours before a session begins. Classes will resume 2 hours after such warnings are lowered or removed.
Artz Dance Studio	<ul style="list-style-type: none">• Classes will continue for Typhoon Warning Signal Nos. 1 and 3; and Amber and Red Rainstorm Warnings• Classes will be cancelled if a Black Rainstorm Warning or Typhoon Signal No. 8 is issued 2 hours before a session starts. Classes will resume 2 hours after such warnings are lowered or removed.

Baumhaus	<ul style="list-style-type: none"> Classes will continue for Typhoon Warning Signal Nos. 1 and 3; and Amber and Red Rainstorm Warnings Baumhaus will be closed when a T8 or above is hoisted, and/or when Black Rain signal is in effect. Classes will resume 2 hours after such warnings are lowered or removed.
Box Hill (HK) International Kindergarten & Pre-school	Please refer to https://boxhill.edu.hk/bad-weather-procedures/
Malvern College Pre-School Hong Kong (Island West) Malvern College Pre-School Hong Kong (The Coronation)	<ul style="list-style-type: none"> Classes will continue for Typhoon Warning Signal No. 1 and Amber Rainstorm Warnings Classes will be cancelled if a Red, Black Rainstorm Warning or Typhoon Signal No.3 or No. 8 is issued 2 hours before a session starts.
Momentum Steps	<ul style="list-style-type: none"> Classes will continue for Typhoon Warning Signal Nos. 1 and 3; and Amber and Red Rainstorm Warnings Classes will be cancelled if a Black Rainstorm Warning or Typhoon Signal No. 8 is issued 2 hours before a session starts. Classes will resume 2 hours after such warnings are lowered or removed.
Moving Cube Studio	<ul style="list-style-type: none"> Classes will continue for Typhoon Warning Signal Nos. 1 and 3; and Amber and Red Rainstorm Warnings Classes will be cancelled if a Black Rainstorm Warning or Typhoon Signal No. 8 is issued 2 hours before a session starts. Classes will resume 2 hours after such warnings are lowered or removed.
Mulberry House International Kindergarten (Tai Po)	<ul style="list-style-type: none"> Classes will continue for Typhoon Warning Signal Nos. 1 and 3; and Amber and Red Rainstorm Warnings Classes will be cancelled if a Black Rainstorm Warning or Typhoon Signal No. 8 is issued 2 hours before a session starts. Classes will resume 2 hours after such warnings are lowered or removed.
Spring Learning	<ul style="list-style-type: none"> Classes will continue for Typhoon Warning Signal Nos. 1 and 3; and Amber and Red Rainstorm Warnings. Classes will be cancelled from the moment when (i) the Hong Kong Observatory makes an announcement as to the estimated time when Typhoon Warning Signal No. 8 will be in force (ii) Typhoon Warning Signal No. 8 or the

	<p>Black Rainstorm Warning is in force. Parents may contact SPRING's general line to find out if the centre is closed.</p> <ul style="list-style-type: none"> • If the Typhoon Warning Signal No. 8 and Black Rainstorm Warning is lifted before 12pm, the centre will reopen and classes will resume approximately two hours afterwards. Classes are cancelled for the entire day if the Typhoon Warning Signal No. 8 and Black Rainstorm Warning is lifted after 12pm.
Show Dance	<ul style="list-style-type: none"> • Classes will continue for Typhoon Warning Signal Nos. 1 and 3; and Amber and Red Rainstorm Warnings • Classes will be cancelled if a Black Rainstorm Warning or Typhoon Signal No. 8 is issued 2 hours before a session starts. Classes will resume 2 hours after such warnings are lowered or removed.
Veavea Studios	<ul style="list-style-type: none"> • Classes will continue for Typhoon Warning Signal Nos. 1 and 3; and Amber and Red Rainstorm Warnings • Classes will be cancelled if a Black Rainstorm Warning or Typhoon Signal No. 8 is issued 2 hours before a session starts. Classes will resume 2 hours after such warnings are lowered or removed.

General

Students with specific needs

We are committed to creating inclusion in our classes and events, and we welcome participants of all abilities who meet the participant age criteria and can attend classes independently. Participants with specific needs or extenuating personal circumstances may be entitled to reasonable adjustment of class content. Please email hello@creative-collab.io for further information.

Waivers

All participants in Creative Collab courses, productions, and various events agree that they grant to Creative Collab the use of their personal data, including their name, image, photographs, video and audio recording in any form, and waive any and all claims, including but not limited to remuneration, that they may have against the organisers, and give the organisers unrestricted right and permission to use, produce, reproduce, publish, adapt, and modify the data.

All participants agree to waive any and all claims that they may have against Creative Collab and its directors, officers, employees, consultants, agents, and representatives, and release them from any and all liability for any loss, damage, expense, or injury including fatality that they may suffer by participating in activities organised by Creative Collab. Creative Collab reserves the absolute right of final decision on all matters.

Enquiries

Enquiries should be addressed to hello@creative-collab.io.